

DELIVERY AND RETURNS

DELIVERY

When finalising an order via the website, you will be taken to the checkout page. You have a few options for delivery.

For orders within Australia:

- * Select your state, and the flat rate displayed will be charged. Then chose whichever payment option you prefer.
- * Please do not select 'Shipping Calculated By Weight', as this is for international orders only.
- * Orders sent by courier are collected at 11am each day, Monday - Friday. Orders placed and paid for before 10am will be sent the same day. Orders placed and paid for after 11am will be picked up the following business day.
- * Orders sent by Australia Post will be sent the same day, Monday – Friday, if placed and paid for before 3pm.

For International Orders:

Please select 'Shipping Calculate By Weight'. Then as your payment option, please select 'Manual Payment'. An invoice will be emailed to you, including the shipping fee, once the order has been packed and weighed.

Orders sent by Australia Post will be sent the same day, Monday – Friday, if placed and paid for before 3pm.

RETURNS

Items can be returned within 7 days of receiving your goods, if they are faulty or the incorrect item has been sent. Please contact Ali to discuss options.

Ph: 0416 202 912

Email: info@naturenurture.net.au