

DELIVERY AND RETURNS

DELIVERY

When finalising an order via the website, you will be taken to the checkout page. You have a few options for delivery.

For orders within Australia:

- * Select your state, and the flat rate displayed will be charged. You can chose to sign for your parcel ('Courier WITH Signature') or give permission for it to be left ('Courier NO Signature'). Then chose whichever payment option you prefer.
- * If you want your order to go by Australia Post, please select 'Shipping Calculated By Weight'. You must pay for the order, then an invoice will be emailed to you for the shipping fee. This must be paid before goods are sent out. Please note that orders placed but not paid for are not reserved for you and items could be sold from your order unless it is paid for.
- * Orders sent by courier are booked for pickup on the following day. This is the courier system. PLEASE ALLOW FOR THIS ADDITIONAL DAY WHEN PLACING ORDERS.
- * Orders sent by Australia Post will be sent the same day, Monday – Friday, if placed and paid for before 3pm.

For International Orders:

Please select 'Shipping Calculate By Weight'. Then as your payment option, please select 'Manual Payment'. An invoice will be emailed to you, including the shipping fee, once the order has been packed and weighed.

Orders sent by Australia Post will be sent the same day, Monday – Friday, if placed and paid for before 3pm.

RETURNS

Items can be returned within 7 days of receiving your goods, if they are faulty or the incorrect item has been sent. Please contact Ali to discuss options.

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